

## Learning every day

We have been visiting our customers over the past two years and have seen many different installations of our Picture Archive and Communications products and the widely different workflows, different reading areas, different workstation areas, and so on.

Although we saw many differences between our customers, the main recurring theme we consistently heard from them was: ASPYRA's MedVIEW® platform is extremely stable.

While the goal of the visits was to meet our customers and find out what they thought of our software, gather suggestions for future releases, and solve any issues they may have had, we were told over and over how impressed the users are with the reliability and uptime of our software. Some went so far as to say that "Out of all of our facility's different software, MedVIEW® is the most stable software we use on a daily basis".

Of the customers we have visited so far, all of them have stated that they really like using our [ASPYRA's] software.

Hearing customers say that our software is extremely stable and reliable is wonderful news, some of our customers however surprised us with an unexpected revelation: They need training – they simply don't know about the full capabilities of MedVIEW®.

The reason for training? We found out that our customers typically have only scratched the surface of the capabilities that are built into the software. One example: the tool picker menu, which is available by depressing the mouse wheel when over an image, is customizable for the type of exam (based on Modality) that is being displayed. That means only the tools you value will be there for you to select from. This makes life easier for many users. Another valuable tool can replace the Tool Picker option and the button then becomes a Window / Level tool always in the center mouse button. Things like this small example could improve workflow and reduce read times.

MedVIEW® contains multiple Hanging Protocols (per user) that will present exams the same way each time that exam type is opened, which can be completely different from user to user. The Hanging Protocols are also smart enough to know how many monitors are connected to the workstation, which monitors to use, and if there is a related prior that should be hung for comparison. MedVIEW® includes a Teaching File folder that can contain different users' folders. The Teaching File exams are stripped of all identifiers, and the folders are optionally "Private" or "Public".

Our software is carefully designed to be customizable in many ways. Here are a few areas that the user can easily customize to enhance workflow: custom worklist's, fonts, report templates, pre-configured Mammography hanging protocols, dictation, display of CAD markers, SUV's for PET, display of priors for comparison, easy integration with 3<sup>rd</sup> party software, HL7, ImageSTITCH, MIP/MPR and so much more. Most users don't know that these things are so easy to customize.

There are numerous options for nearly every aspect of our product that make ASPYRA's MedVIEW® software truly customizable for each user so they can have a unique and productive experience. So if you have a thirst for knowledge, or a need for speed in your workflow, open the user preferences, go through the tabs, ask us questions, and make MedVIEW® work for you.